

Provincial Emergency Contacts



DriveBC

A detailed map that shows updated conditions of all roads in BC. DriveBC's Twitter account is another great resource for the most current road updates.

🌐 www.drivebc.ca

🐦 twitter.com/drivebc

BC Wildfire Service

Updates, news and prevention tips from the BC Wildfire Service. Report wildfires to *5555 on a cell or 1 (800) 663-5555 toll-free.

🌐 www2.gov.bc.ca/gov/content/safety/wildfire-status

🐦 twitter.com/BCGovFireInfo

BC Centre for Disease Control

The BC Centre for Disease Control manages a range of provincial programs and clinics that contribute to public health and help control the spread of disease in BC.

🌐 www.bccdc.ca/our-services

BC Air Quality Health Index

View the latest AQHI data on a map. Data is refreshed every 60 minutes.

⊕ www.env.gov.bc.ca/epd/bcairquality/readings/find-stations-map.html

United Way British Columbia

United Way helps positive, long-term social change happen.

⊕ <https://uwbc.ca/>

bc211

BC211 is a non-profit society that connects people to community, health and government resources for help, where and when they need it.

⊕ bc.211.ca

Red Cross

The Canadian Red Cross is the leading humanitarian organization through which people voluntarily demonstrate their caring for others in need.

⊕ www.redcross.ca/

Interior Health

While many of Interior Health's services are offered in the hospitals they operate, the organization also offers a wide variety of other important services.

⊕ www.interiorhealth.ca/YourEnvironment/Emergency/Pages/default.aspx

BC Crisis Line

Dealing with a challenging emergency? There are a number of crisis lines that individuals can call to receive emotional support, resource information, and crisis or suicide assessment/intervention. They are accessible 24/7/365. These crisis lines include:

⊕ <https://www.crisislines.bc.ca/services>


☎ 1 (800) SUICIDE (1 (800) 784-2433)

☎ 310 Mental Health Support (310-6789)

Government Services

Emergency Info BC

We share official response and recovery sources, as well as verified event information from trusted partners.

 www.emergencyinfobc.gov.bc.ca/

 twitter.com/EmergencyInfoBC

BC River Forecast Centre


This map represents flood advisory and warning notifications as updated by the River Forecast Centre for the Province of British Columbia.

 bcRFC.env.gov.bc.ca/warnings/index.htm

HealthLinkBC

Medically-approved information on over 5,000 health topics, symptoms, medical tests, medications, and tips for healthy eating and lifestyle choices.

 www.healthlinkbc.ca/

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Government of Canada

The official website of the Government of Canada.

🌐 www.canada.ca/en.html

📞 +1 (800) 959-5525 (for business inquiries)

Other Support Organizations

+1 (800)-SUICIDE (+1 (800) 784-2433)

If you are considering suicide or are concerned about someone who may be considering suicide: +1 (866) 872 - 0113

📞 +1 (800) 784-2433 (if you're considering suicide)

📞 +1 (866) 872-0113 (if you're concerned about someone who may be considering suicide)

WorkSafe BC

Basic guidelines and plan templates for emergency response planning for small business.

<https://www.worksafebc.com/en/resources/health-safety/information-sheets/how-to-prepare-an-emergency-response-plan-small-business>

Ministry of Environment

Guidelines for industry emergency response plans.

<https://www2.gov.bc.ca/gov/content/environment/air-land-water/spills-environmental-emergencies/planning-prevention-response/industry-emergency-response-plans>

Public Safety Canada

Emergency Management Planning Resources.

<https://www.publicsafety.gc.ca/cnt/mrgnc-mngmnt/mrgnc-prprdncs/mrgnc-mngmnt-plnng-en.aspx>

Health Canada

Psycho-Social Emergency Preparedness and Response eGuide.

<https://www.canada.ca/en/health-canada/services/environmental-workplace-health/reports-publications/occupational-health-safety/preparing-responding-trauma-workplace-manager-eguide.html>

Community Futures

Wide variety of business support.

☎ 1 (888) 303-2232

<https://www.communityfutures.ca/>

Crisis Services Canada

If you are considering suicide or are concerned about someone who may be considering suicide: +1 (866) 872-0113

Canada Suicide Prevention Service: call 1 (833) 456-4566,
☎ available 24/7/365 OR text 45645 anytime between 1PM
and 9PM Pacific Time daily

🌐 <https://www.crisisservicescanada.ca/en/>

KUU-US Crisis Line Society

A 24-hour toll-free Indigenous crisis line

☎ +1 (800) 588-8717

🌐 www.kuu-uscrisisline.com/

Kids Help Phone

Confidential support and online resources for children and teens


☎ +1 (800) 668-6868


🌐 www.kidshelpphone.ca/


Utilities


BC Hydro

BC Hydro is a Crown corporation, owned by the government and people of British Columbia. It is BC Hydro's responsibility to safely provide customers with reliable, affordable and clean electricity throughout the province.

 To report a power outage:
1 (800) BCHYDRO (1 (800) 224-9376)


 For information on electrical accidents:
www.bchydro.com/safety-outages.html

 To check for local power outages, visit:
<https://www.bchydro.com/power-outages/app/outage-list.html>

Evacuation preparedness:
 www.bchydro.com/safety-outages/safety-in-emergencies/evacuations.html

FortisBC

If you experience a power outage or electricity emergency and live in a Fortis BC service area (Central and South Okanagan, Similkameen, Boundary and West Kootenay regions), contact:

 1 (866) 436-7847

 www.fortisbc.com/

Communications

Shaw

☎ +1 (877) 742-9249 (business)

☎ +1 (888) 472-2222 (personal)

🌐 www.support.shaw.ca

TELUS – To reach customer service, contact:

☎ Business/Personal Mobility: 1 (866) 558-2273

☎ Business Internet and Landlines: 1 (800) 361-3311

☎ Home Services (BC + AB): 1 (888) 811-2323

🌐 www.telus.com/en/on/support/contact-us

Bell

☎ +1 (800) 668-6878 (business)

🌐 www.support.bell.ca/contact-us

Rogers – To reach customer service, contact:

☎ Business (10+ Employees) Mobility + Business Internet:
1 (877) 274-3375

☎ Small Business (1-9 Employees) Mobility: 1 (866) 727-2141

☎ Personal Accounts and Small Business Internet: 1 (888)
ROGERS1 (1-888-764-3771)

🌐 www.rogers.com/contact